





The Comprehensive Approach to Global Learning: A Public Diplomacy Imperative

AIEA Annual Conference February 18, 2014







International Education as a core diplomatic tool

Why does the State Department think international education is important?

- Fosters mutual understanding between the people of the US and other nations and prepares us to solve the global challenges of the 21st century
- Builds and sustains a more stable and prosperous global economy
- Equips a new generation from diverse backgrounds, with skills to work across languages, cultures, and borders.







Positive mobility trends

- 2013 Open Doors Report
 - 7.2% growth in international students (819,644)
 - Top Senders: China, India, South Korea
 - Notable Growth: Kuwait (+37%), Saudi Arabia (+31%), Iran (+25%), China (+21%), Brazil (+20%)
 - -3.4% increase in U.S. students abroad (283,332)
 - Top Destinations: UK, Italy, Spain
 - Notable Growth: Japan (+27.8%), Brazil (+16.5%), Denmark (+16.1%), Ecuador (+15.0%)







More to be done...

International student make up less than
4% of the U.S. student population

 Nearly 70% of international students are enrolled at only 200 U.S. institutions







What is EducationUSA?

- A U.S. Department of State supported network of hundreds of advising centers in over 170 countries worldwide
- Advisers work in U.S. embassies and consulates, Fulbright commissions, NGOs, universities, etc.







Goals of EducationUSA

- 1. Promote U.S. higher education to international students
- 2. Provide accurate, comprehensive, current information to help students find a school that is a good fit
- 3. Assist U.S. higher education community with recruitment and retention plans







Case Study of A Successful Student



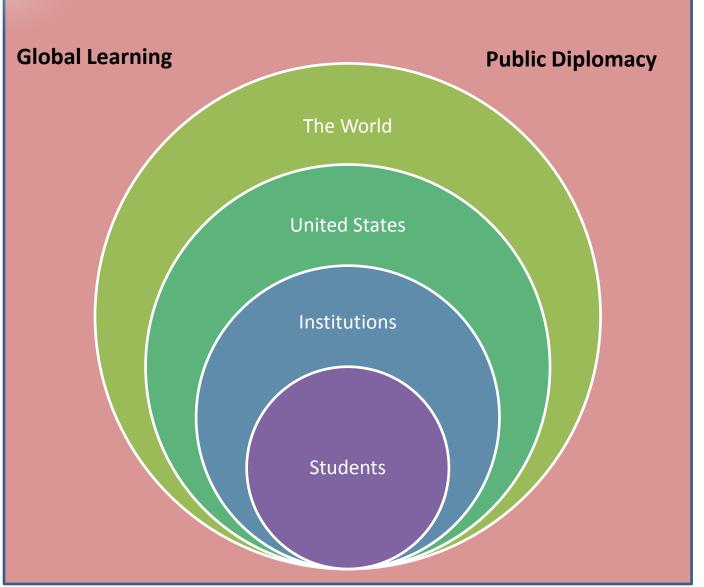






GOAL:

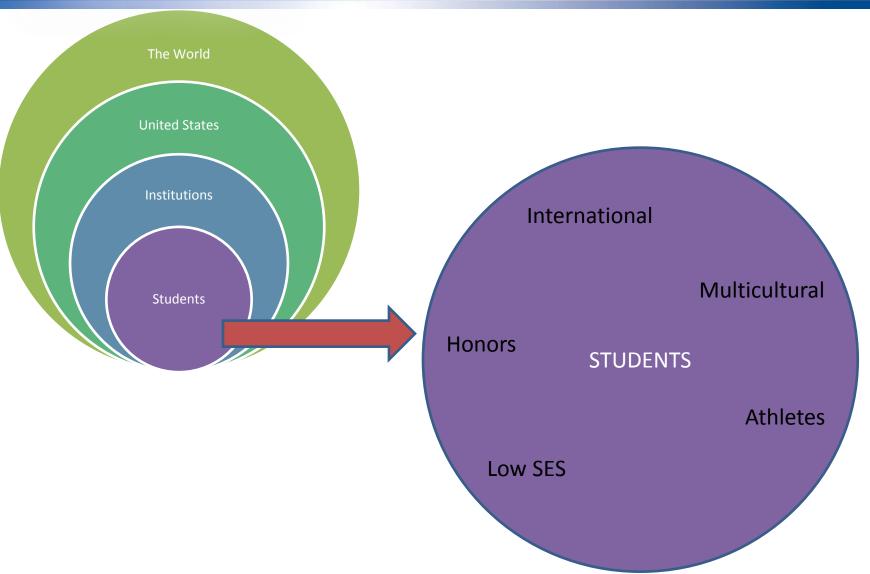
Intentionally integrated environment to support global learning and public diplomacy

















"Recruitment is only part of the picture. For their success and for international students to make the greatest contribution to the life of campus, they need to be retained."

-ACE Member Institution









Ensuring Success – It Takes a Village

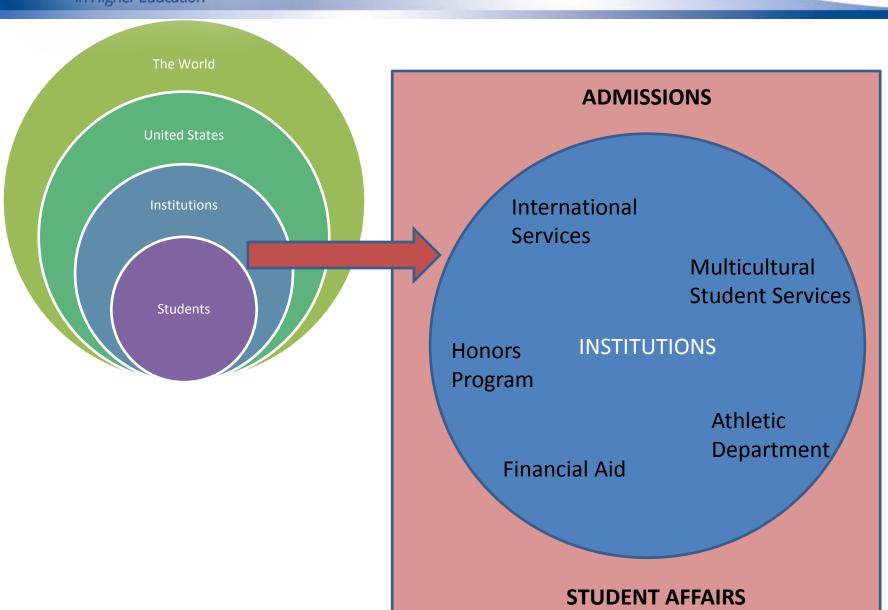
Brainstorming Session – Offices on Campus with which an International Student Interacts

- Admissions Office
- Registrars Office
- Financial Aid Office
- Academic Advisor
- International Student Office
- Faculty
- Student Affairs/Co-Curricular Programming
- Housing
- Alumni Affairs















Critical Conversations: Shared Commitments

Senior Enrollment Officer

Senior Student Affairs Officer

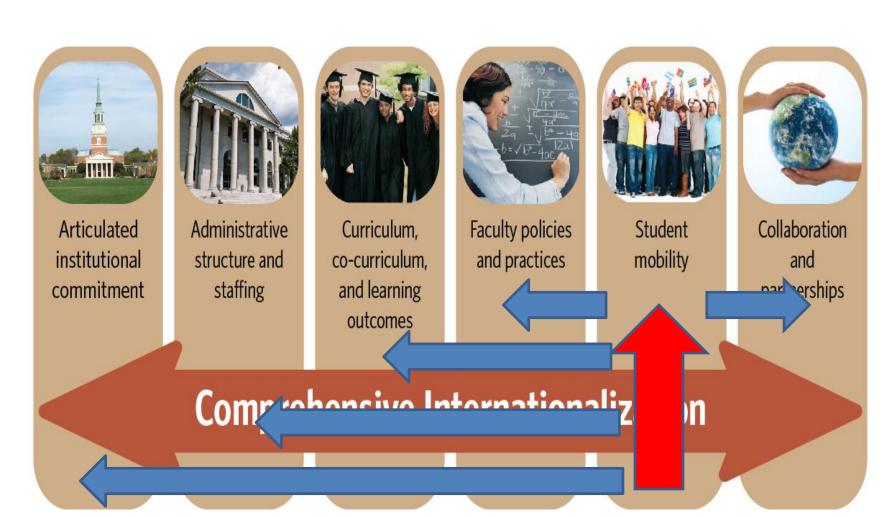
Senior International Officer







American Council on Education's Model









Challenges to Fostering Collaboration

Brainstorm: What challenges do you face as a Senior International Officer in working with Senior Student Affairs Officers and Senior Enrollment Officers?







Generating Campus Buy-In for Increasing Enrollment of and Support for International Students

- Cross-campus, cross-functional team
- Understanding the current climate
 - Mapping Internationalization on U.S. Campuses
- Develop a rationale/case statement
 - Mapping the nation
 - Public Diplomacy
 - Regulations/Guidance
- Identify constituents
- Communicate effectively







Impact

Student Learning Outcomes:

- Understanding the interconnectedness of global systems.
- Appreciating difference.
- Demonstrating a greater appreciation of learning about different cultures.
- Developing and using intercultural communication skills.

Public Diplomacy Outcomes:

- Students learn from each other about culture and society
- U.S. communities benefit from exposure to diverse worldviews
- Together we are better equipped to face shared global challenges.







Group Discussion

What initiatives on your campus have successfully enhanced international students' experiences?